



**Always      Mostly      Sometimes      Never      Not Observed**

- 8. Assigns tasks and responsibilities that will build confidence and self-esteem
- 9. Encourages creativity
- 10. Helps children work, play, and share with others
- 11. Helps children develop respect for cultural diversity


**STAFF**

**Always      Mostly      Sometimes      Never      Not Observed**

- 1. My child is greeted when he/she arrives
- 2. Staff members are consistent in their expectations for my child's behavior
- 3. Staff members know my child personally
- 4. Staff members are interested in my child's thoughts, ideas, & feelings
- 5. I am greeted when I enter the program
- 6. Staff is approachable and available to parents on a daily basis
- 7. Staff responds to my concerns in a professional manner
- 8. When I pick up my child I am able to learn about his/her time spent in the program
- 9. Staff share their concerns about my child with me
- 10. Important information about the program is communicated on a regular basis


**HEALTH, NUTRITION, & SAFETY**

**Always      Mostly      Sometimes      Never      Not Observed**

- 1. Sick children are isolated and cared for appropriately
- 2. Meals and snacks are nutritious and adequate in quality
- 3. Rooms are safe and free from hazards


**ORGANIZATION & ADMINISTRATION**

**Always    Mostly    Sometimes    Never    Not Observed**

- 1. Program policies are adequately related to parents
- 2. Program management responds to my needs within a reasonable time span
- 3. Fees are affordable
- 4. Program management is approachable and helpful
- 5. Hours of operation meet my family's needs

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**Additional Comments:**

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